

What to Expect:

Thermostat Installation by **THRESHOLD**



Thank you for choosing Threshold for your thermostat installation!

Here's a step-by-step guide to what you can expect during the installation process:

1. Purchase Your Thermostat

Begin by purchasing your thermostat through the APS Marketplace. Browse the available options and choose the one that best suits your needs.

2. Elect for Installation by Threshold

During the purchase process, you will have the option to select installation services provided by Threshold. Be sure to choose this option to schedule your professional installation.

3. Receiving Your Thermostat

Your thermostat will be shipped to your address as soon as possible after purchase. You can expect to receive it within 15 business days.

4. Scheduling and Screening

Once your purchase is complete, a member of Threshold's Outreach Team will call and text within the next five days to schedule your free in-home smart thermostat installation. During this call, we will also screen for any potential issues that could affect the installation, ensuring everything runs smoothly on the day of service.

5. Confirmation of Installation Date

You will receive an email confirmation of your selected installation date. The day before your installation you will receive a reminder call. The day of your installation, you will receive a 30 minute notice from your technician.

6. Installation by a Qualified Technician

On the agreed-upon date, a qualified installer from Threshold will arrive at your home to install your thermostat. They will ensure the thermostat is set up properly, test the system to ensure functionality, and answer any questions you may have.

We're committed to providing a seamless and efficient experience from start to finish. If you have any questions throughout the process, please call [\(602\) 704-2182](tel:6027042182).

